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**Persia, 126 Church Road, Hove, BN3 2EA – Premises Licence Breaches**

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**Persia Hove** <info@persiahove.co.uk>

Tue 23 Apr at 14:48

To: Brighton Licensing &lt;Brighton.Licensing@sussex.police.uk&gt;

Cc: &lt;ehl.licensing@brighton-hove.gov.uk&gt;

Dear [REDACTED]

I am grateful for your guidance and understanding as regards the completion of records with year date which was missing as outlined by you following your visit. Thank you for giving me the opportunity to respond to your email about this matter and I am taking this opportunity to offer an explanation here which I do hope you find reasonable and acceptable.

It is very difficult to operate a business nowadays following the economic downturn and clearly the pressures can allow mistakes to be made. Our record on compliance is extremely good and I ask that you consider this at this time. For instance, when you found we had a problem with the drug use in the toilets in 2022 (2 years ago) we instantly reacted and made alterations to the toilet/washroom facilities, posted signs banning people found abusing the situation and maintained the record keeping on log sheets correctly dated and signed resulting in 21 sheets (Incidents log) 49 sheets (Toilet/WC log) being available on your recent visit. Albeit the recent ones did not show the year date for which I apologise as it is my responsibility to ensure staff complete these records correctly.

May I politely suggest there has been a language barrier misunderstanding on behalf of my staff member who is normally excellent at maintaining the records as evidenced by the log book records mentioned above. I truly believe she did not intend to falsify the dates or records and that this is a misunderstanding and a lesson learnt. I assure you that we will take immediate notice of your instructions and already have systemised the administration procedures to ensure this cannot happen again.

Turning to our training records, as you witnessed on your visit we had all the sheets (14) on site dated back to 2019.

Our existing records consist of the following;

1. Toilet and WC log book - 49 pages
2. Training Record Challenge 25 has 14 sheets since 2019
3. Incident records - 21 sheets
4. Refusal register completed monthly.
5. Age Restricted Sales Alcohol Guidance and Advice booklet.

I assure you there has been no intention to mislead or falsify any records which I do hope you recognise based on our many years performance and compliance.

May I also assure you that there is always a DPS on duty whenever we are open to the public. I personally am on site a minimum of 15 hours each day. Every occasion the Police complete their routine inspections I have always been on site. You also questioned how many staff we have on duty and perhaps my reply was not clear. Basically we have 4 regular employees but from time to time have to take on casual staff so sometimes there may be one or two extras depending on how busy we are.

I have now been in business at these premises 6 years and tried to comply with all the necessary legislation and continue to do so. It grieves me to think that you believe it necessary to issue an enforcement notice as I am totally committed to compliance because I want my business to be successful and am grateful for your

advice at any time. Whatever you tell me has to be done will, I promise you, be carried out without question.

May I also mention as regards the Shisha area that my architect determined that at least 50% or more of the area is openable to fresh air.

Thank you for this opportunity to explain and I welcome you to return at anytime where you will see that my word is 100% genuine. I am also pleased that you are going to send me a log book which you recommend I use and in the meantime I am religiously making sure that all records are correctly dated and compliant as you have instructed.

Yours sincerely

Emad Abdolkhani  
Proprietor

[Quoted text hidden]